

INCIDENT-CMPWB4I93004ZD

文書番号 / DOC-NO: **TM-EV-CMPWB4I9** — 連番・再利用不可 (sequential・non-reusable)

SITE & REPORTER

Site	ローソン 渋谷スクランブル前店・Lawson, Inc. (Site ID: cmpwb3d5d000)
Occurred	2026-05-25 06:05:00 UTC
Reporter	PSN-GOG5-04 (pseudonymized・opt-in confirmed)・role MANAGER
Capture source	SMARTPHONE_BYOD

CLASSIFICATION

Category	PROLONGED_HARASSMENT (執拗な行為)
Severity	MEDIUM
Confidence	84%
Reasoning	Repeat-customer escalation pattern flagged by staff manual log. Third documented visit in 7 days.

TRANSCRIPT EXCERPT

Customer: Same guy came back today, third time this week. He always asks me personal questions when I'm alone at the register.
[Staff manual log]

ESCALATION

Tier	CHAIN_HQ_ALERT
SLA	Manager review within 24h. HQ acknowledgement within 72h.

作成者・承認者 / CHAIN OF CUSTODY

作成者 / Created by	Tatemori (盾守) — 自動生成システム (automated system)・作成日時 2026-07-11 21:41 UTC
承認者 / Approved by	人事・コンプライアンス責任者 (HR / Compliance officer) 承認日 / Date _____ 署名 / Signature _____

改ざん検知 / Tamper-evidence: 上記の不変記録フィールドに対して SHA-256 ハッシュを算出しています。いかなる改変もハッシュを無効化します。(The SHA-256 hash below is computed over the immutable record fields above; any alteration invalidates it.)

保持根拠 / Retention basis: 保険・法的証拠能力のため7年間保持 (retained 7 years for insurance + legal admissibility)・保持期限 / until 2033-07-09.

監査証跡 / Audit trail: 本パケットおよびそのハッシュはシステム監査ログに記録されます (this packet and its hash are recorded in the system audit log · actorType / action / timestamp).