

## INCIDENT-CMPWB58AF007TD

文書番号 / DOC-NO: **TM-EV-CMPWB58A** — 連番・再利用不可 (sequential・non-reusable)

## SITE &amp; REPORTER

Site	東横INN 品川駅高輪口・Toyoko Inn (Site ID: cmpwb3e9r000)
Occurred	2026-03-18 10:07:00 UTC
Reporter	PSN-T1JC-02 (pseudonymized・opt-in confirmed)・role FRONT_DESK
Capture source	SMARTPHONE_BYOD

## CLASSIFICATION

Category	<b>PROLONGED_HARASSMENT (執拗な行為)</b>
Severity	<b>MEDIUM</b>
Confidence	84%
Reasoning	Repeat-customer escalation pattern flagged by staff manual log. Third documented visit in 7 days.

## TRANSCRIPT EXCERPT

Customer: Same guy came back today, third time this week. He always asks me personal questions when I'm alone at the register.  
[Staff manual log]

## ESCALATION

Tier	<b>CHAIN_HQ_ALERT</b>
SLA	Manager review within 24h. HQ acknowledgement within 72h.

## 作成者・承認者 / CHAIN OF CUSTODY

作成者 / Created by	Tatemori (盾守) — 自動生成システム (automated system)・作成日時 2026-07-11 21:31 UTC
承認者 / Approved by	人事・コンプライアンス責任者 (HR / Compliance officer) 承認日 / Date _____ 署名 / Signature _____

改ざん検知 / Tamper-evidence: 上記の不変記録フィールドに対して SHA-256 ハッシュを算出しています。いかなる改変もハッシュを無効化します。(The SHA-256 hash below is computed over the immutable record fields above; any alteration invalidates it.)

保持根拠 / Retention basis: 保険・法的証拠能力のため7年間保持 (retained 7 years for insurance + legal admissibility)・保持期限 / until 2033-07-09.

監査証跡 / Audit trail: 本パケットおよびそのハッシュはシステム監査ログに記録されます (this packet and its hash are recorded in the system audit log · actorType / action / timestamp).